



Aquatina III Instruction Manual

# TABLE OF CONTENTS

1. Safety precautions .....	2
2. Signs and meanings .....	2
3. Warnings.....	3-6
4. Line drawings	
4.1.Remote Control .....	7
4.2.Bidet Toilet.....	8
5. Automatic Functions.....	9
6. Getting to know your remote .....	10
7. Getting to know your lid and seat	
7.3. Opening and closing the lid .....	10
7.4. Opening and closing the seat.....	11
7.5. Adjustable Seat temperature.....	11
7.6. Setting automatic lid opening/closing .....	11
8. Getting to know your bidet	
8.7. Stop.....	12
8.8. Rear Wash .....	12
8.9. Adjustable Water Pressure .....	12
8.10. Adjustable Spray Wand Position.....	12
8.11. Adjustable Water Temperature .....	12
8.12. Front Wash .....	13
8.13. Drying.....	13
8.14. Adjustable Drying Temperature .....	13
8.15. Adjustable Fan Position .....	13
8.16. Lady Care .....	14
8.17. Strong Wash .....	14
8.18. One Solution .....	14
8.19. Children Wash .....	14
8.20. Eco Mode.....	15
9. Getting to know your bowl	
9.16. Night Light.....	15
9.17.Automatic Flush .....	15
10. Pairing the remote .....	15
11. Troubleshooting Guide .....	16
12. Cleaning and care .....	19
13. Product specifications.....	22

# SAFETY PRECAUTIONS

Basic safety precautions must be followed when handling or using electrical products, especially those within the reach of children. Please make yourself aware of the following guidelines:

- This product should only be used by children who are 8 years and older or by persons with disabilities who have received supervision and instructions on the safe use and the hazards involved when using this product.
- It is unwise to allow children to play with this electronic bidet, supervised or not.
- It is not recommended that children who are unsupervised be allowed to clean and perform maintenance for this product.

## SIGNS AND MEANINGS



### **WARNING**

Improper operations due to ignorance of the instructions may result in death or injury



### **CAUTION**

Improper operations due to ignorance of the instructions may result in body injury and property loss



### **FORBIDDEN**

Not allowed



### **MUST**

Should be followed

# WARNINGS



Please do not touch the electrical outlet with wet hands.

- Or it may cause electric shock

Please do not pour liquids such as water or detergent on top of the electronic outlet and the toilet.

- Or it may cause fire, electric shock, heat or short circuit
- Or it may cause injury and indoor water seepage because of the damaged part

Never attempt to disassemble, repair, or alter the product yourself.

- Or it may cause fire, electric shock, heat or short circuit

Please do not install the toilet in the car, ship, or any other moving objects.

- Or it may cause fire, electric shock, short circuit or fault
- Or the ceramic, seat, and the main part will be damaged due to fall

Do not use if it is broken. Under the following condition, please turn off the toilet and the water angle valve.

- Water leakage from the pipe or inner parts of the toilet
- Smoke
- Unusual heating and smell
- Blockage



Continuous use of the toilet despite of the damages and above-mentioned conditions may result to fire, electric shock, heat, short circuit, injury, and indoor water seepage.

Please don't use seawater and other water except for tap water or potable well water (underground water)

- Or it may cause skin irritation or inflammation

During thunderstorms, do not touch the electrical plug

- Or it may cause electric shock

Please do not let the water inlet soft pipe connect to the electrical plug and outlet

- Or it may cause fire, electric shock, heat, and short circuit because of moisture condensation



Please do not damage the power cable or plug. Do not strike, yank, twist, bend excessively, or alter the electrical cords. Also, do not place anything heavy on, bind or pinch the cords

- Or it may cause fire, electric shock, heat, and short circuit if it's broken

Please do not use a loose or faulty electrical outlet

- Or it may cause fire or short circuit

Please use the electrical outlet and wire appliance in the specified outlet

- Or it may cause fire

Please do not put your finger or anything into the warm air outlet. Do not cover or put objects or clothes on the air outlet.

- Or it may cause scalding, electric shock, or fire



Pay attention to the low temperature scalding  
Improper use of warm seat may cause low temperature scalding

If you sit for a long time, please turn the temperature setting to "off level. Please turn the seat temperature setting to "off level, warm air-dry temperature to "low" level under the following situations

- Children and elders or those who cannot adjust the temperature to the proper level
- Persons with disability and patients with behavioral problems
- People who have taken medicines with side effects of hypnosis (hypnotics, cold meds, etc.), or those who are excessively drinking alcohol, too tired, and with somnolence



This is an electrical product, please do not install it in a place where it will get wet easily or in areas with high humidity. If installed in the bath- room, please install a ventilator to maintain the bathroom ventilation.  
Or it may cause fire or electric shock

The product must be connected to the cold water supply

- Or it may cause body burn or machine fault

Please confirm if the electrical outlet is connected to the ground.

- Or it may cause electric shock because of fault or short circuit

The outlet for power wire should obey the following rules or it may cause fire or electric shock.

Please ask the maintenance team or similar department to replace the power soft wire if it is broken to avoid danger. Repair work must be done by professionals.



Please do not throw lighted cigarettes and other flaming material into the toilet.

- Or it may cause fire

Do not install this product in a room where it may be frosted. The room temperature can't be less than 39.2 degree Fahrenheit.

Don't block the air outlet



Do not use excessive force when closing the cover and the seat.

Do not intentionally soil, spray, or block the cleaning nozzle.

Pull out the plug regularly and clean off the dust with a dry cotton cloth.

Use the new hose parts that come with the product. The old ones should not be reused.

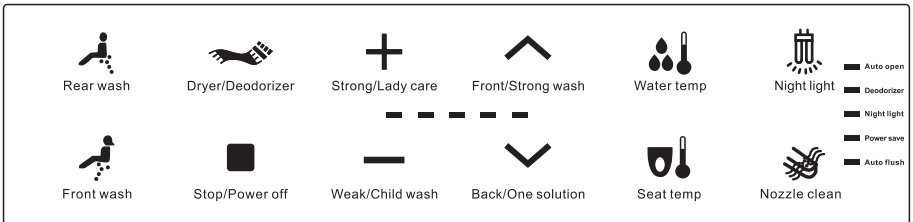
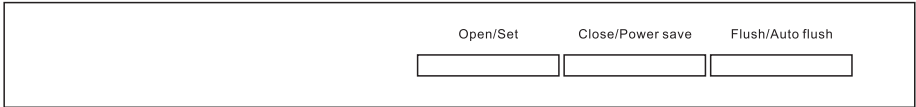
Keep the product away from the heater.

Close the water supply valve before taking out the junction block.

If you need to be away for a long time, be sure to plug it out, turn off the water, and drain the remaining water inside the bidet. The remaining water may freeze when the product is transported over long distances or stored for a long time in cold winter or alpine region.

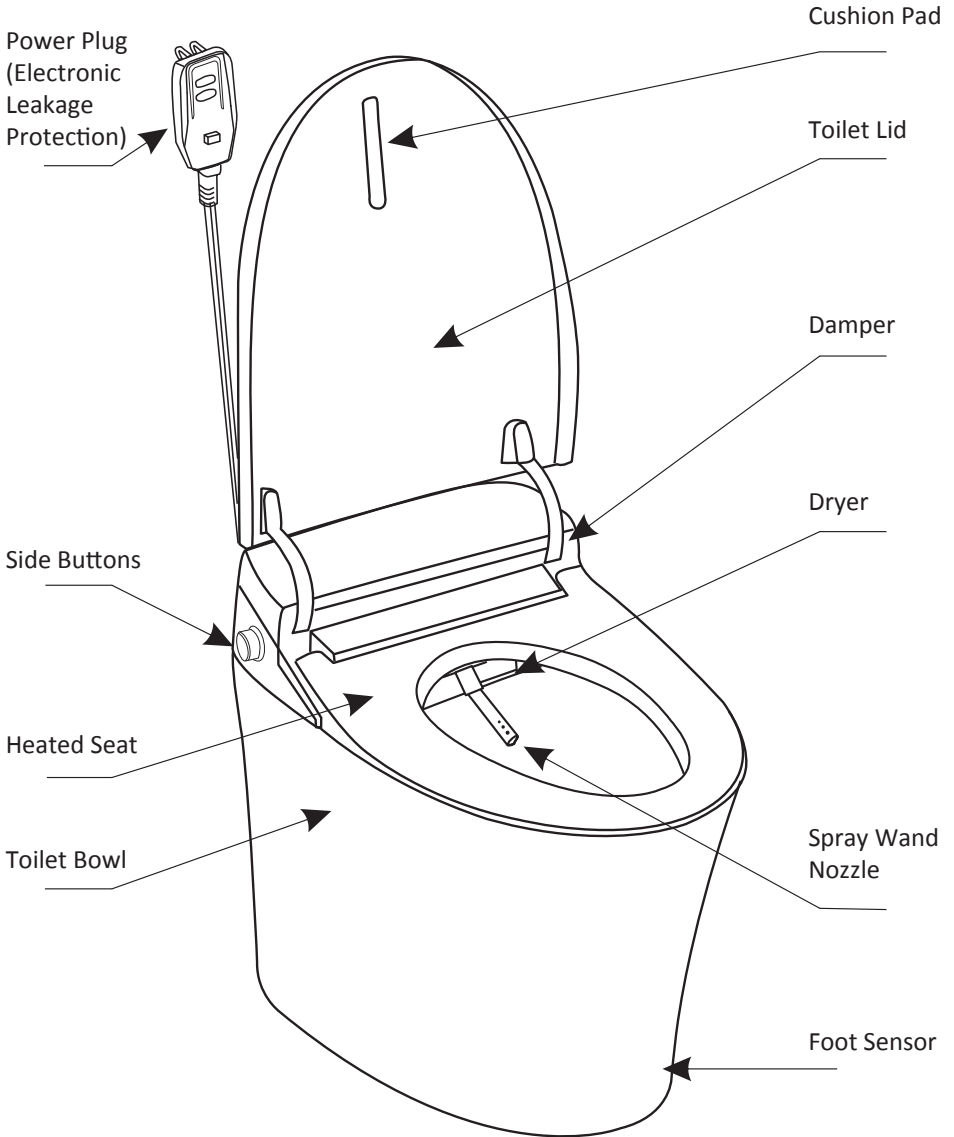
# LINE DRAWINGS

## Remote Control





# Electronic Bidet




# AUTOMATIC FUNCTIONS

## Self-Cleaning Wand

The spray wand cleans itself before and after every use by rinsing itself as it enters and exits.


## Deodorizer

The deodorizer starts anytime the seat sensor has been activated. The deodorizer will stop automatically after a user leaves the seat for around 90 seconds. You can deactivate the automatic deodorizer by pressing and holding the Dryer/Deodorizer button [  ] for 3 seconds.


## Pre-Rinse

The Pre-Rinse starts anytime the seat sensor has been activated. A quick jet of water covers the bowl to help waste slide down.

## Automatic Flush

The toilet will flush automatically approx. 5 seconds after leaving the seat. This setting can be turned on and off by pressing and holding the Flush/Auto Flush button [  ].

## Automatic Opening/Closing

The lid can be set to automatically open when approaching the toilet. This setting can be turned on and off by pressing and holding the Open/Set button [  ].

# GETTING TO KNOW YOUR REMOTE

## Level Indicator Light

- The Level Indicator Light [■■■■■] will display the current level.
- The water pressure adjustment, spray wand position adjustment, and the temperature adjustments have four gear positions: Close, Low, Mid, and High. When you successfully change from one level to the other the light indicator changes position and you hear one beep. If you hear two beeps you have reached the maximum or minimum level.

# GETTING TO KNOW YOUR LID & SEAT

## Opening and Closing the lid

There are four methods to open and close the lid. These methods include (1) by hand, (2) using the remote, (3) using the foot sensor and (4) automatically.


- Method 1: Using your hand you can open or close the lid.
  - Note: Do not interrupt the lid opening or closing with your hand if it is moving via another method. This can cause the gears to break.
- Method 2: Press the Open/Set button [■□□] to open the lid and press the Close/Power Save button [□■□] to close the lid.
  - Note: If the seat is also open, it will close the seat first and you will need to press it again.
- Method 3: When the lid is closed, gently tap the location of the foot sensor. When the lid and seat are open, gently tap the location of the foot sensor and the seat and lid will close.
- Method 4: The lid will automatically open when you are close to it if the automatic lid function is active. The lid will

automatically close on its own after no motion is detected for approximately 90 seconds.


- Note: You can activate or deactivate this feature. See instructions on this feature on page 12.

## Opening and Closing the seat

There are four methods to open and close the seat. These methods include (1) by hand, (2) using the remote, (3) using the foot sensor, and (4) automatically.


- Method 1: Using your hand you can open or close the seat.
  - Note: Do not interrupt the lid opening or closing with your hand if it is moving via another method. This can cause the gears to break.
- Method 2: Press the Open/Set button [  ] to open or close the seat.
  - Note: If the lid is closed, it will open the lid first and you will need to press it again.
- Method 3: When the seat is closed, gently tap the location of the foot sensor.
- Method 4: The seat will automatically close on its own after no motion is detected for approximately 90 seconds.

## Adjustable Seat Temperature

- Press the Seat Temp button [  ] until the desired seat temperature is selected. There are three levels of temperature adjustment which can be seen on the Level Indicator Light (1 light, 3 lights, or 5 lights).

## Setting Automatic Lid Opening/Closing

Factory Settings: On



- Press and hold the Open/Set button [  ].
- When Automatic Lid Opening activates you hear a long beep.
- When Automatic Lid Opening deactivates you hear a short beep.

# GETTING TO KNOW YOUR BIDET

## Stop

- You can turn the toilet power on and off by pressing and holding the Stop button [ ■ ] for approximately 2-3 seconds.
- Press the Stop button [ ■ ] to immediately end any of the following functions: rear wash, front wash, drying, strong & weak massage, cold & warm massage, children wash, self-cleaning of nozzle, drying, and live water replacement.

## Rear Wash

- When the user is seated, press the Rear Wash button [  ] to start rear washing. Press the Rear Wash button [  ] again to start the oscillating function (indicator level 1 begins flashing).
- Press the Stop button [ ■ ] to stop Rear Wash.
  - Note: It will stop cleaning and start the drying function automatically after continuous cleaning for about 90 seconds.


## Adjustable Water Pressure

- When you are washing, use the Strong and Weak buttons [ + - ] to increase or decrease the water pressure. There are four levels of adjustment which can be seen on the level display.



## Adjustable Spray Wand Position

- While washing, press the Front or Back buttons [ ^ v ]. There are five levels of adjustment which can be seen on the level indicator light.
  - Note: You cannot adjust the wand position while using the oscillating feature.



## Adjustable Water Temperature

- Press the Water Temp button [  ] until the desired water temperature is selected. There are four levels of temperature adjustment which can be seen on the level indicator light.

## Front Wash

- When the user is seated, press the Front Wash button [  ] to start front washing. Press the Front Wash button again to start the oscillating function.
- Press the Stop button [  ] to stop Feminine Wash.
  - Note: It will stop cleaning automatically after about 90 seconds of continuous washing.

## Drying

- When the user is seated, press the Dryer/Deodorizer button [  ] to start the drying function.
- Press the Dryer/Deodorizer button again to oscillate the dryer.
- Press the Stop button [  ] to stop drying.
  - Note: The dryer will stop automatically after continuous drying for about 5 minutes.

## Adjustable Drying Temperature

- While you are drying, press the Strong or Weak buttons [ + - ] until the desired air temperature is selected. There are four levels of temperature adjustment which can be seen on the level indicator display.

## Adjustable Fan position

- While you are drying, press the Front or Back buttons [ ^ v ] until the desired position is selected. There are five levels of position adjustment which can be seen on the level indicator display.

- Note: You cannot adjust the dryer position while using the dryer oscillating feature.

## Lady Care

- While in idle mode, press the Lady Care button [ + ]. Lady care sets the temperature to the highest setting and water pressure to level 2. Lady care ends after cleaning for approx. 2 minutes or after pressing the Stop button [ ■ ].
  - Note: Idle mode means rear wash, front wash, dryer, and flushing are not currently being used.

## Strong Wash

- While in idle mode, press the Strong Wash button [ ^ ]. Strong wash selects the highest level of water pressure and ends automatically after approx. 2 minutes of pressing the stop button [ ■ ].
  - Note: Idle mode means rear wash, front wash, dryer, and flushing are not currently being used.

## One Solution


- While in idle mode, press the One Solution button [ v ]. One solution starts rear washing for approx. 40 seconds, then oscillates for approx. 20 seconds, and then warm air dryer for approx. 2 minutes.
  - Note: Note: Idle mode means rear wash, front wash, dryer, and flushing are not currently being used.

## Children Wash

- When the user is seated and the toilet in idle mode, press the Weak/Child wash button [ — ]. Child washing begins and will automatically stop after 30 seconds. Child washing presets the wand position to maximum, water pressure to minimum, and the water temperature to warm.

- Note: Water temperature, water pressure, spray wand position selection, cannot be adjusted when this function starts.
- Note: Idle mode means rear wash, front wash, dryer, and flushing are not currently being used.

## Eco Mode

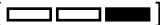
- Press and hold the Close/Power save button [  ] to turn on/off the EcoMode. Eco Mode keeps the seat temperature lower when nobody is on the toilet.

## GETTING TO KNOW YOUR BOWL

### Night Light

- Press the Night Light button [  ] to turn on/off the night light.

### Automatic Flush

- Press and hold the Flush/Auto Flush button [  ] to turn this function on/off.
  - Note: When you flush the toilet with the remote or side knob while seated, the toilet will not flush again after leaving the toilet.

## PAIRING THE REMOTE

- 1) Unplug the bidet.
- 2) Press and hold the Weak AND Back buttons [ - AND v ] at the same time until the level indicator lights on the front of the remote start flashing.
- 3) Hold the remote close to the toilet and plug it in within 5 seconds.



## Toilet

<b>Fault</b>	<b>Failure Analysis</b>	<b>Solutions</b>
Unclean flush when the water pressure is low	Angle valve filter blocked	Clean the filter according to the manual
	Too low water pressure	Measure if the water volume is 10L per 30s or not (buy a booster pump)
	Bended water inlet pipe	Ensure that the water supply line is not kinked
Normal water pressure but flush is unclean and has no siphon	Outlet has air leakage	Consult a professional repair man
	S-pipe is blocked	Use a toilet dredge
Normal water pressure but flush is not working	Check if the angle valve is closed or not	Open the angle valve
	Flush valve failure	Consult a professional repair man

## Dryer/Fan/Seat Temperature

<b>Fault</b>	<b>Failure Analysis</b>	<b>Solutions</b>
Drying with cold air	Check the fan temperature setting if it's off or low	Adjust the fan temperature according to the manual
Seat is not warm enough	Check the seat temperature setting if it's off or low	Adjust the seat temperature according to the manual

## Power Switch

Fault	Failure Analysis	Solutions
Product Not Working	Check whether the socket has power or not and if the plug is loose.	Check circuit
	Check whether the toilet is turned on or not (if the side button is on or not)	Press the power on/off button until the side button's light is on
	Check whether the leakage protection button in the plug is on or off by checking the light of the leakage protection plug	Pull out the plug and connect it later. Press the reset switch of the leakage protection plug. If it's still not working, pull out the plug and ask a professional repair man for help.

## Remote

Fault	Failure Analysis	Solutions
Remote not working	Low battery	Replace the old battery
	Check if there is any water inside the remote	Dry the remote with a dry cotton cloth

## General Problems

Fault	Failure Analysis	Solutions
No water coming out from the nozzle	Check if there's no water supply	Wait for water supply to be back to normal
	Check if the angle valve is closed or not	Open the angle valve
	Check if the inlet water filter is blocked or not	Clean the water filter
	Check if the water inlet pipe is bended or not	Ensure that the inlet pipe
Cleaning strength is not enough	Check if the water pressure is set to low	Increase the water pressure using the remote
	Check if inlet filter is blocked or not	Clean the inlet filter
Water temperature is not warm enough	Check if the water temperature is set to low or not	Adjust the water temperature according to the instructions given in this manual
Spray wand is always dripping water	Solenoid valve failure	Consult a professional repair man
Spray wand cannot be used	Seat body induction failure	Consult a professional repair man



# CLEANING AND CARE

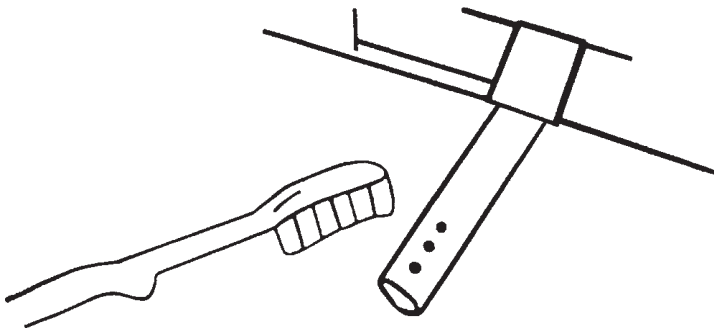
Note: Turn off the power, close the water supply angle valve, and stop the water supply before doing any maintenance work. DO NOT rinse this product with water during maintenance.

## Toilet Bowl Cleaning

- Please ensure that the electrical plug is taken out.
- Please use soft damp cloth to wipe the toilet shelf and seat. The dirt should be easily removed. If it's not, you may use neutral detergent.

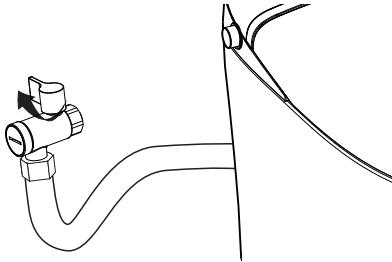
## Self-Cleaning Nozzle Maintenance

- Press the Nozzle Clean button [  ]. The spray wand will then extend.
- Wash the cleaning tube and nozzle with a toothbrush coated with toothpaste.
- Do not use excessive force. Press the Stop [  ] button to take the nozzle tube back once you're done cleaning.

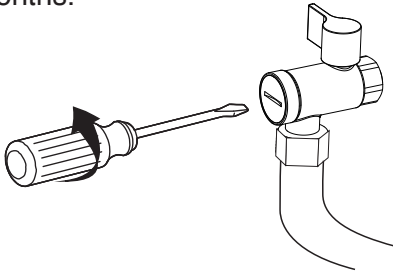


## Cleaning the Steel Mesh Filter

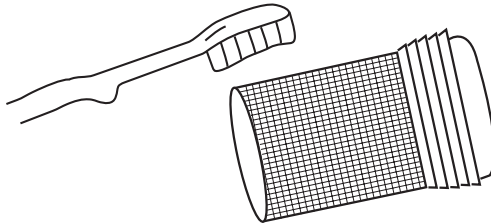
- When the cleaning strength becomes weaker, clean the steel mesh or replace the filter on time. Close the water supply angle valve when disassembling the filter. Tighten the filter during installation to avoid water leakage.



- Unscrew the cover with a flathead screwdriver or coin to open the filter. It is recommended to clean the steel mesh every 1-2 months.



- Clean with water and toothbrush. Do not use any cleaning chemicals.



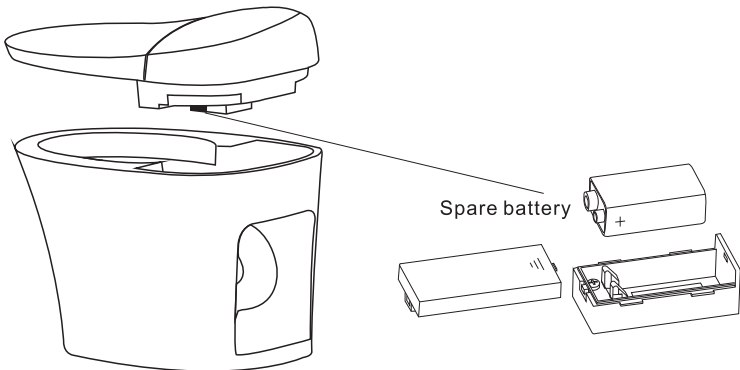
- Reinstall the filter and turn back on the water.

## Replacing the Remote Control Battery

- Remove the battery cover and recycle your old batteries.
- Replace with new batteries and slide on the cover.
  - Note: Keep the battery out of reach of children. Please confirm the positive and negative of battery. Do not change, disassemble, or burn the battery. Don't mix it with old batteries or different types of batteries to avoid leakage or explosion.

## Replacing the Emergency Backup Battery

- Unplug the toilet
- Lift toilet seat lid
- Take out battery cover
- Replace battery
- Press the flush button to ensure it's working properly.
- Put battery cover back and replace toilet lid.
  - Note: Only use 9V alkaline battery. Check and replace every 2 years. Keep the battery out of reach of children. Please confirm the positive and negative of battery. Do not change, disassemble, or burn the battery. Don't mix it with old batteries or different types of batteries to avoid leakage or explosion.



# PRODUCT SPECIFICATIONS

Model Number	A3ETBCERN-12.WH
Rated Voltage	120V-, 60Hz
Rated Power	1200W
Power Cable	1.5m
Applicable Water Pressure	20 - 90 PSI
Water Temperature	Room temp to 102 °F
Ambient Temperature	39.2 to 104 °F
Net Weight	93lbs
Waterproof Level	IPX4
Cleaning Water Flow	0.10 - 0.17 gpm (0.4 - 0.65L/min)
Seat Temperature Adjustment	4 Levels (Room temp to 102 °F)
Water Temperature	4 Levels (Room temp to 102 °F)
Wind Temperature	4 Levels (Around 95 to 129 °F)
Cleaning Time	Normal cleaning is about 90 seconds
Safety Device	Temp sensor control system, Dry burning Protection device, Over temp protection system, Water isolation system, Temperature fuse.
Deodorization	Catalyst Deodorant Box

[support@troneplumbing.com](mailto:support@troneplumbing.com)  
[www.troneplumbing.com](http://www.troneplumbing.com)